

**Statistical Report on the *Privacy Act***Name of institution: Canada Border Services AgencyReporting period: 2012-04-01 to 2013-03-31**PART 1 – Requests under the *Privacy Act***

	Number of Requests
Received during reporting period	13379
Outstanding from previous reporting period	650
Total	14029
Closed during reporting period	13191
Carried over to next reporting period	838

PART 2 – Requests closed during the reporting period**2.1 Disposition and completion time**

Disposition of requests	Completion Time							Total
	1 to 15 days	16 to 30 days	31 to 60 days	61 to 120 days	121 to 180 days	181 to 365 days	More than 365 days	
All disclosed	1079	1919	4858	2450	11	1	0	10318
Disclosed in part	53	642	652	300	23	30	14	1714
All exempted	0	4	1	1	0	0	0	6
All excluded	0	0	0	0	0	0	0	0
No records exist	149	262	167	63	0	0	0	641
Request abandoned	240	244	20	6	0	1	1	512
Total	1521	3071	5696	2820	34	32	15	13191

2.2 Exemptions

Section	Number of requests	Section	Number of requests	Section	Number of requests
18(2)	0	22(1)(a)(i)	56	23(a)	0
19(1)(a)	292	22(1)(a)(ii)	22	23(b)	0
19(1)(b)	24	22(1)(a)(iii)	4	24(a)	0
19(1)(c)	18	22(1)(b)	687	24(b)	0
19(1)(d)	60	22(1)(c)	13	25	3
19(1)(e)	0	22(2)	0	26	1362
19(1)(f)	1	22.1	0	27	28
20	1	22.2	0	28	0
21	439	22.3	0		

2.3 Exclusions

Section	Number of requests	Section	Number of requests	Section	Number of requests
69(1)(a)	0	70(1)(a)	1	70(1)(d)	0
69(1)(b)	0	70(1)(b)	0	70(1)(e)	0
69.1	0	70(1)(c)	1	70(1)(f)	0
				70.1	0

2.4 Format of information released

Disposition	Paper	Electronic	Other formats
All disclosed	10284	34	0
Disclosed in part	1105	609	0
Total	11389	643	0

2.5 Complexity

2.5.1 Relevant pages processed and disclosed

Disposition of requests	Number of pages processed	Number of pages disclosed	Number of requests
All disclosed	32175	32175	10318
Disclosed in part	461333	315256	1714
All exempted	181	0	6
All excluded	0	0	0
Request abandoned	2487	0	512

2.5.2 Relevant pages processed and disclosed by size of requests

Disposition	Less than 100 pages processed		101-500 pages processed		501-1000 pages processed		1001-5000 pages processed		More than 5000 pages processed	
	Number of Requests	Pages disclosed	Number of Requests	Pages disclosed	Number of Requests	Pages disclosed	Number of Requests	Pages disclosed	Number of Requests	Pages disclosed
All disclosed	10305	29829	11	1971	1	311	1	64	0	0
Disclosed in part	1049	17785	507	99970	106	53811	49	63038	3	80652
All exempted	6	0	0	0	0	0	0	0	0	0
All excluded	0	0	0	0	0	0	0	0	0	0
Abandoned	509	0	0	0	2	0	1	0	0	0
Total	11869	47614	518	101941	109	54122	51	63102	3	80652

2.5.3 Other complexities

Disposition	Consultation required	Legal Advice Sought	Interwoven Information	Other	Total
All disclosed	3	0	56	0	59
Disclosed in part	223	0	19	1	243
All exempted	1	0	0	0	1
All excluded	0	0	0	0	0
Abandoned	3	0	1	0	4
Total	230	0	76	1	307

2.6 Deemed refusals

2.6.1 Reasons for not meeting statutory deadline

Number of requests closed past the statutory deadline	Principal Reason			
	Workload	External consultation	Internal consultation	Other
1576	1537	4	2	33

2.6.2 Number of days past deadline

Number of days past deadline	Number of requests past deadline where no extension was taken	Number of requests past deadline where an extension was taken	Total
1 to 15 days	157	800	957
16 to 30 days	102	159	261
31 to 60 days	51	196	247
61 to 120 days	35	25	60
121 to 180 days	5	18	23
181 to 365 days	1	16	17
More than 365 days	2	9	11
Total	353	1223	1576

2.7 Requests for translation

Translation Requests	Accepted	Refused	Total
English to French	0	0	0
French to English	0	0	0
Total	0	0	0

PART 3 – Disclosures under subsection 8(2)

Paragraph 8(2)(e)	Paragraph 8(2)(m)	Total
199	12	211

PART 4 – Requests for correction of personal information and notations

	Number
Requests for correction received	28
Requests for correction accepted	2
Requests for correction refused	4
Notations attached	0

PART 5 – Extensions

5.1 Reasons for extensions and disposition of requests

Disposition of requests where an extension was taken	15(a)(i) Interference with operations	15(a)(ii) Consultation		15(b) Translation or conversion
		Section 70	Other	
All disclosed	6999	0	5	0
Disclosed in part	614	0	188	0
All exempted	0	0	1	0
All excluded	0	0	0	0
No records exist	168	0	1	0
Request abandoned	50	0	2	0
Total	7831	0	197	0

5.2 Length of extensions

Length of extensions	15(a)(i) Interference with operations	15(a)(ii) Consultation		15(b) Translation purposes
		Section 70	Other	
1 to 15 days	0	0	0	0
16 to 30 days	7831	0	197	0
Total	7831	0	197	0

PART 6 – Consultations received from other institutions and organizations

6.1 Consultations received from other government institutions and organizations

Consultations	Other government institutions	Number of pages to review	Other organizations	Number of pages to review
Received during the reporting period	105	3243	0	0
Outstanding from the previous reporting period	10	330	0	0
Total	115	3573	0	0
Closed during the reporting period	110	3518	0	0
Pending at the end of the reporting period	5	55	0	0

6.2 Recommendations and completion time for consultations received from other government institutions

Recommendation	Number of days required to complete consultation requests							Total
	1 to 15 days	16 to 30 days	31 to 60 days	61 to 120 days	121 to 180 days	181 to 365 days	than 365 days	
Disclose entirely	34	12	1	0	0	0	0	47
Disclose in part	17	25	17	2	0	0	0	61
Exempt entirely	0	0	0	0	0	0	0	0
Exclude entirely	0	0	0	0	0	0	0	0
Consult other institution	1	0	1	0	0	0	0	2
Other	0	0	0	0	0	0	0	0
Total	52	37	19	2	0	0	0	110

6.3 Recommendations and completion time for consultations received from other organizations

Recommendation	Number of days required to complete consultation requests							Total
	1 to 15 days	16 to 30 days	31 to 60 days	61 to 120 days	121 to 180 days	181 to 365 days	than 365 days	
Disclose entirely	0	0	0	0	0	0	0	0
Disclose in part	0	0	0	0	0	0	0	0
Exempt entirely	0	0	0	0	0	0	0	0
Exclude entirely	0	0	0	0	0	0	0	0
Consult other institution	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0

PART 7 – Completion time of consultations on Cabinet confidences

Number of days	Number of responses received	Number of responses received past deadline
1 to 15	0	0
16 to 30	0	0
31 to 60	0	0
61 to 120	0	0
121 to 180	1	1
181 to 365	0	0
More than 365	0	0
Total	1	1

PART 8 – Resources related to the *Privacy Act***8.1 Costs**

Expenditures		Amount
Salaries		\$2,434,886
Overtime		\$51,535
Goods and Services		\$220,681
• Contracts for privacy impact assessments	\$0	
• Professional services contracts	\$134,478	
• Other	\$86,203	
Total		\$2,707,102

8.2 Human Resources

Resources	Dedicated full-time	Dedicated part-time	Total
Full-time employees	0.00	40.65	40.65
Part-time and casual employees	0.00	4.87	4.87
Regional staff	0.00	0.00	0.00
Consultants and agency personnel	0.00	4.00	4.00
Students	0.00	0.00	0.00
Total	0.00	49.52	49.52